

## **ABSTRACT**

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Working for Change with Young Homeless People

A case study with YANA Ministry in Prague

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Bachelor's Degree Programme in Social Services

- focus on Diaconia & Christian Social Practice

The aim of the study is to find out the opinion or perception of young homeless people about the social service conducted by YANA Ministry, a diaconal service of church, based on their experience, so that some change or improvement can be considered to be done in the future by workers at YANA Ministry. The material for this research was collected during winter 2018. The data was obtained from a survey conducted through interview with young homeless people in Prague and analysed with various relevant and important resources related to the theme under study.

The study followed qualitative research methodology where questionnaires of mixed of open-ended and closed-ended questions were used to collect data from young homeless people living rough in Prague. The study found out that in general, the service of YANA Ministry gets appreciation from them, however there are several aspects needs to be improved.

Keywords: Homelessness, Social Services, Young Homeless People, Diaconia,