

Abstract

ČERNÁ, Lenka. *The Meaning of Supervision for Social Workers in the Counseling Center for Citizenship / Civil and Human Rights*. Prague, 2019. Diploma Thesis. Charles University, Hussite Theological Faculty. Leader of the Diploma Thesis: PaedDr., Mgr. Hana Žáčková.

The Diploma Thesis "The Meaning of Supervision for Social Workers in the Counseling Center for Citizenship / Civil and Human Rights" focuses on the issue and importance of supervision for workers of this facility. The thesis is divided into two parts, which include theoretical and methodological part. The theoretical part of the thesis generally defines supervision, its characteristics and function. Furthermore, it deals with the meaning and importance of supervision, the description of the supervision contract and also the characteristics of supervision of species. The work also contains the characteristics of a good supervisor, and this work also deals with social workers, personal and professional prerequisites of a social worker and his professional competence were not to be missed. The diploma thesis is focused on a specific workplace and therefore there is also information about the Counseling Center for Citizenship / Civil and Human Rights, where I deal with basic information about the operation of the facility and supervision at the workplace. The whole work is therefore focused on the quality and importance of supervision for the staff of the Counseling Center for Citizenship / Civil and Human Rights. The methodical part deals with exploratory investigation. In this section, the main goal and the partial aims of the thesis were formulated. The methodological part also defines which research strategy I chose and how the data was collected. In this diploma thesis I chose a questionnaire for the survey, which is subsequently processed in an adequate way.