

Abstract

The thesis is focused on the issue of care allowance. The theoretical part contains basic information about this social benefit. There are described various forms of administrative proceedings. It is imperative that you know the social services that you can turn to if necessary, so they are also mentioned in the work. Attention is paid to the characteristics of the social worker.

The practical part aims to give the reader an insight into this issue. There are actual stories of people here to see where difficult people can be. The questionnaire survey found that the respondents had a negative experience with the care allowance, as the proceedings took several months. Furthermore, it was found that the primary information about this social benefit is learned from the doctor. Research has shown that they most often need help with shopping, household cleaning, or hygiene. These are tasks that are physically demanding for the respondents and often helped by family members.