

## **Abstract**

This bachelor thesis is focusing on perception psychic difficulties of nurses working at two surgical clinics which are Motol University Hospital and Královské Vinohrady University Hospital. The theoretical part of this thesis shall describe theoretical knowledge connected with solving problems and working difficulties of nurses. The emphasis is on psychic work difficulties and their subjective perceptions. In the empirical part there are introducing results from my own research, which has been done by Meister's survey format in January 2019. For compelling this survey participated 96 respondents.

Purpose of this thesis is to get overview rate of subjective perception working difficulties of nurses.

By the survey i found out that respondents responded that they have negative feelings about work difficulties connected with time press. From the results of factor analysis it turned out that respondents have not crossed line in relations of population norms for women's. That is the reason why it does not effect monotony and non specifically factors. During individual diagnosis been found that most of the respondents, which are 69,79 % (n=67), have ever experienced proportional psychic pressure. 30,21 % (n=29) respondents have experienced favorable pressure and none of them experienced unfavourable psychic difficulties. From the perspective of group diagnosis have been found that all of the respondents feeling appropriate difficulties, in which apparently have not affected health, subjective state and performance.

Nevertheless that we using methodology of work it does not allow to generalise results, because circumstances of each workplaces are different, it is necessarily important to keep focusing properly on factors which could affect perception of working difficulties for nurses. The outcome of this thesis moreover conclusion it is successfully proving use of Meister's survey

on field as a suitable tool for oriental assessment of subjective perception working difficulties nurses.

## **Keywords**

Congestion; psychological stress at work; stress; burnout syndrome; nurse