

Abstrakt

The main research of my diploma is the competence of social workers and personal care attendants. In this work I focus on the definition of terms of social work competence and adaptation of the Australian competency model for the conditions of social services in the Czech Republic. I also focus on the design of the change process and its implementation – the application of competence model to the organization of social services for retired people. The design of the competency model is compiled of the non-profit organization ŽIVOT 90 which focuses on helping seniors. It can be used to select staff, set up or improve the adaptation process of new employees, evaluate and develop existing employees in the team, and for possible career changes.

Keywords

Competence, competence model, Australian competence model, competence of social workers, competence of workers in social services, social services.