

An establishment of innovations in recommended procedures and the knowledge of the medical staff methodology in the pre-hospital urgent care within the emergency medical services. The aim of our work was to find out the present state of knowledge and the fulfillment of recommended standards for acute pre-hospital care. Due to the fact that within the last few years the emergency and ambulance services have undergone many changes, we were interested in finding out at what phase the emergency and ambulance service is. Whether there is an aim to improve the quality of pre-hospital client care, and if the knowledge of recommended standards is enough, and whether the employer is interested in enabling his workers to be continually educated in this area. Data collection was made by a technical questionnaire, which, with the help of web pages (www.katana-shop.com) and e-mail was sent to emergency and ambulance service workers throughout the Czech Republic and some countries in the world.