Abstract

The diploma thesis focuses on the work of social and health-social workers in a selected medical facility.

The paper is designed as a theoretical introduction to the issue of social work in health care, especially focused on the position of the social or health-social worker at a healthcare facility. Furthermore, there are described competencies of social workers, and the specifics of cooperation in multidisciplinary teams of medical facilities. The theoretical part also consists of chapters focused on human motivation and stress, which social workers may experience during the performance of their work. The empiric part of this diploma thesis presents the research, which aim is to describe the position of social workers in the selected medical facility, characterize the limits in the work of social workers resulting from this position and define their satisfaction with their current position within the organizational structure of the selected medical facility.

The research was carried out using the method of a semi-structured interview. The informants of the research were social and health-social workers from a specific medical facility.

Among other things, the work answers the question of whether social workers feel themselves to be a part of multidisciplinary teams or still see reserves at cooperation with other members of this working group. One of the other goals is to analyze the stressors, that social workers most often experience in their work and also find out whether they feel a sufficient sense of support and safety from their employer.

The diploma thesis is a free continuation of my bachelor's thesis entitled Methods of social work in health care, in which I mainly dealt with mapping the content of the work of social workers in health care. Both of these materials can serve as study support for those interested in the job position of the social worker in health care. It will give them a basic idea of what this work entails.

Key words: social worker in healthcare, social work in healthcare, multidisciplinary team, motivation, stress