

As a theme of my bachelor's work, I chose "The Satisfaction of foreigners with the health service in The Czech Republic". I aimed to find out foreigner's satisfaction with health service and how they understand to The Czech health service.

Complete text is divided on two parts- the theoretical part and the practical part.

In the theoretical part I concentrate on: who are foreigners, types of foreigners stay in The Czech Republic, types of health insurance for foreigners, world religions, public health system in The Czech Republic, what is multicultural nursing, types of organizations for foreigners in The Czech Republic and special characteristics of communication with foreign national in hospital.

In the practical part I rate questions from an anonymous questionnaire. The questionnaire is partitioned on three parts. The first set of questions is concentrate on characterization of interviewed persons for example: "What's your nationality?". The second part of questions is the biggest. I asked question, how foreigners are understanding our health servis and when they visited our doctors - in the second part. In the third part of questionnaire I focused on how foreigners are satisfied with specific group of medical auxiliaries.

These answers are represented in tabular forms and graphs. I suggest possibilities to solution with appear during my assessment of incoming questionnaires. The latest part of the practical part is supplements and list of used literature.