

Abstract

RIZIKYOVA, Anna. Mediation in social work. Prague 2023. Bachelor thesis. Charles University in Prague. Faculty of Hussite Theology. Department of Psychosocial Sciences and Ethics. Thesis supervisor doc. PhDr. Monika Nová, Ph.D. MPH

The bachelor thesis deals with mediation in social work. The theoretical part describes mediation – the term mediation, basic principles, objectives, advantages and definition of mediation according to Czech legislation, mediator - the role of the mediator, his main tasks and skills. It also describes the process of mediation, its phases and possible difficulties, that may arise at certain stages of the process. The bachelor thesis presents suitable and unsuitable cases for mediation. At the end of the theoretical part, the bachelor thesis is devoted to mediation in social work. It introduces the application of mediation and methods of mediation, the application of mediation in social work is presented and the target groups of social work are introduced. In the practical part, I chose a qualitative method to collect data through a semi-structured interview. The aim of the Bachelor's thesis was to find out, from selected social workers of Dobříš and Nový Knín regions, the awareness of mediation and its possible use as a method of social work.