

Abstract

The bachelor thesis focuses on comparison of working methods in social services (in the addiction support service and in the centre for mental health), which work together with clients with dual diagnosis, using the case management method. In the theoretical part, I am concentrating on the topic of the dual diagnosis, including integrated treatment as one of the most effective approaches in treating individuals with dual diagnosis. Further, I am describing basic principles of case management, also the use of case management in the addiction support services and in the services specializing on mental health issues. The aim of this bachelor thesis is to map out and compare the usage of case management in the addiction support service and in the centre for mental health, while working together with clients with dual diagnosis. The information were gained with a qualitative method through half-structured interviews with various service workers. The research group includes four workers from two different addiction support services and four workers from two different centres for mental health. The outcome of the research is that the workers from the addiction support services and from the centres for mental health work together with the clients with dual diagnosis using the case management method mostly similarly, only with few differences. One of the main differences is that the workers from the centres for mental health place more emphasis on repeated assertive contact when establishing cooperation with the client. The workers from the addiction support services revise the individual plans more often as a standard. The workers from the centres for mental health sometimes hand over the cooperation with the client to the emergency addiction services that are also using the case management method. The research serves is an insight into the practical usage of the case management method and working with people with dual diagnosis in all the individual services.

Key words: case management, dual diagnoses, integrated treatment, addiction support service, centre for mental health.