

Abstract

Addiction care is currently affected by the ongoing reform of mental health care, as part of which the Addiction Multidisciplinary Team pilot project was launched in 2020. This pilot project was set up to work with drug users in the form of case management. Four organizations operating in the Czech Republic participated in this pilot project.

The aim of this thesis is to evaluate the pilot project of the Addiction multidisciplinary team from the point of view of the workers who were interested in the project. This thesis is focused on the evaluation of the preparation and progress of the pilot project, it is also focused on the evaluation of changes in the system of addiction services after the launch of the project and on the benefits and negatives of the pilot project from the perspective of the employees.

The research tool was the method of formative evaluation of the process, within which the interview method was used with six workers from two interested organizations.

Interviews with employees revealed that, even though they perceive certain barriers and shortcomings of the pilot operation, they consider the changes in direct work with clients and the formation of multidisciplinary teams to be beneficial and innovative. They perceive the expansion of services for clients, a change in the treatment continuum of clients, expanding the target group, preventing clients from falling through networks of addiction services, interdisciplinary and inter-organizational cooperation and the connection of social and health services as beneficial.

On the other hand, employees negatively evaluate the short implementation period, unclear communication with the project sponsor, or by the Ministry of Health of the Czech Republic and the administrative complexity of the project. The respondents also agree that the pilot project brought them a very short time to start the sharp operation within the framework of the new system of reporting medical performance to insurance companies.

Keywords: evaluation, pilot project Addiction multidisciplinary team, interested workers, case management, reform of mental health care