

Abstract

This thesis deals with monitoring of impact and realisation of continuous evaluation in the performance of social work in non-governmental organisations. The chosen topic closely relates to the professionalisation of social work. Complex evaluation and monitoring of its impact allow social work to be presented to the public and other subjects.

The goal of this thesis is to analyse the current situation in a sample of non-governmental organisations, which are financed by the same donor. Furthermore, to evaluate the options, abilities, and limits of non-government organisations in the fields of evaluation and impact monitoring. This thesis analyses the relationship between the donor and the receiver of the support and their mutual position in evaluation process and impact analysis. Qualitative research in the form of half-structured interview was used in the making of this thesis.

The goal of the research is to describe the current situation in the field of preparation and execution of evaluation and impact measurement, which describes possible areas of cooperation between the receiver and the donor. The main outcome of this thesis is the discovery of the fact that the receivers are more likely to be able to set and execute the evaluation, than to set methodology and subsequently evaluate the impact. In the case of impact evaluation, they are met with fundamental limits. The receivers are currently not in a phase, where the suggested methods of support from the donors are adding any value to their work. The motivation of the receivers for the use of suggested methods of support mostly has a formal character – trying to fulfil the donor requirements.

Key words:

evaluation, impact monitoring, civic sector, non-governmental organisations, social work