

## **Abstract**

The thesis deals with the topic of disability and volunteering. The subject of research is to identify the difficulties in establishing relationships of people a diagnosis of intellectual and combined disabilities who live in an institutional environment for a long time. Regarding to that the „Open Door“ volunteer project was launched in Domov Pramen, which aims to help clients of the service with gaining social contacts, I will look for difficulties on two levels. The first is the general level, where I will focus on client's life who live in this residential service. The second level is specific, where I will try to identify opportunities and difficulties within the volunteer project "Open Doors".

**Keywords:** disability, otherness, disability studies, home for disabled people, volunteering