

ABSTRACT

Society is currently struggling with various negative phenomena, one of which is suicide. According to the latest available sources, the highest rate of suicide in the Czech Republic is in the Liberec region. One possible tool for reducing the suicide rate could be social crisis assistance services. However, when we look at the social services register of the Ministry of Labor and Social Affairs of the Czech Republic, we find that crisis assistance is not available in all regions. According to this register, no such service exists in the Liberec region, including its capital city Liberec. Social service planning is essential to community planning in the city of Liberec. How is it possible that this type of service is not available here? To answer this question, it is necessary to go back to the beginning and first ask how this concept is perceived by the involved parties. This thesis aims to provide insight into the understanding of crisis assistance among the parties engaged in community planning in Liberec, and to show how it is reflected in different attitudes in the process of planning social services in the area.

Keywords: crisis, crisis assistance, crisis intervention, community planning, community social work, construction of social reality, discourse theory, discursive approaches