

Abstract

The thesis focuses on the topic of team care in Housing First projects. The thesis is divided into three sections, the first two being theoretical and the third empirical.

The first part of the thesis is devoted to the concept of Housing First, its history, development in the world, in Europe and in the Czech Republic. The chapter describes the principles of Housing First, which are crucial for understanding the concept as such and for practice. Next, the chapter deals with the composition of the Housing First team, with special attention to the field team, the team leader and other team members such as peer workers, housing specialists and other professionals who may become members of the team. Two approaches to team leadership are mentioned and these are so-called ACT and CMT. The chapter on the Housing First approach also pays attention to the worker-client relationship as an essential working tool.

The second chapter focuses on the concept of caring for the worker. It includes a legislative definition and then selected chapters on employee care such as: working conditions, psychological contract, culture, financial reward, benefits, training and education, supervision, communication, well being and self-care. The individual chapters always try as much as possible to reflect the social work segment and, where possible, take into account the specificities of Housing First projects.

The final chapter of the thesis consists of qualitative research and subsequent discussion. The main aim of the research was to answer the question of what Housing First teams' perceptions of staff care are, and how these perceptions are implemented and realised in practice. The research was conducted with Housing First project managers and members of Housing First implementation teams in the Czech Republic using semi-structured interviews. From the data collected, a grounded theory was developed from three types of coding (open, axial and selective) in which it was found that communication in the context of interpersonal relationships and culture was the most important for Housing First team leaders and members.