

ABSTRACT

The diploma thesis deals with the topic of counselling in the university environment. Specifically, it focuses on the counselling provided at Charles University and the Czech University of Life Sciences in Prague from the perspective of students. The topic of counselling for university students is a very key issue. These services help students to overcome academic and personal obstacles that can make it difficult to complete their studies and thus close students possible entry into the labor market. The topics of the theoretical part of this thesis are the characteristics and background of counselling, the types of counselling services provided, and, in particular, research and comparison of counselling services provided at selected universities. The thesis aims to describe the current situation of counselling at each university using the students' opinions and thus identify the aspects influencing the awareness and overall usability of counselling services. The resultant data of the survey points to the fact that students are rather uninterested in counselling. This is mainly due to personal and study satisfaction, but at the same time, the reason is also in the form of low awareness. The overall awareness of counselling services is average, but according to the respondents answers, the selected universities do not use sufficient information to spread awareness of these services. Respondents who have used the services rate their benefits and overall impression very differently, which illustrates the considerable ambivalence among respondents. When comparing the selected universities, the resulting data are very similar. The research investigation, through its results, both confirms and refuses the stated hypotheses and thus complements the theoretical part of this thesis. Thus, the recommendations in this issue are the expansion of counselling services, a higher level of promotion among students, and the overall promotion of counselling.

KEYWORDS

Attendance, awareness, counseling, university counselling, universities in Czech Republic