

ABSTRACT

Regular evaluation of graduates' satisfaction with the school and the quality of education provided is one of the important tools of quality management in education. Through regular and targeted tracing of former pupils, it is possible to detect mismatches between education and labour market requirements, but also to identify facts that can improve the quality of school education and provide valuable feedback to school management. The thesis on "Tracking of secondary school leavers" is divided into theoretical and practical parts. The theoretical part describes the definitions and basic concepts related to this topic. These include, for example, concepts such as pupil and graduate, the education system in the Czech Republic, school climate and the influence of school climate on pupil satisfaction or factors influencing the choice of school. The aim of the thesis is to find out how former pupils are satisfied with the school they graduated from, the quality of education they received, how they evaluate the contribution of the education they received to their further studies and professional career and to translate these findings into recommendations for school management. The research questions can help us to achieve the aim of this paper. In the practical part of this thesis, the analysis of the following factors on the high school under study was carried out in the form of quantitative method. The thesis also includes a comparison of these factors with the results that have been published in the professional press in 2021. Based on the evaluation of the data obtained, a recommendation will be made.

KEYWORDS

tracking, graduates, high school, university, quality, satisfaction

