

## **Abstract**

Within the European Union, the Czech Roma minority faces one of the highest levels of discrimination. However, the approach of social workers who help Romani people solve problems caused by this discrimination has its specificities. Building trust in the relationship between the social worker and the Romani client is one of the essential requirements for successful social work.

My bachelor's thesis focuses on the relationship between a social worker and a Romani client, with an emphasis on trust. The theoretical part describes the concepts of social work, trust, and the Roma population. Furthermore, these concepts are interconnected, thus I describe trust in the context of social work, Romani clients in social work, and trust within the Roma population. Additionally, my work addresses two research questions – *Research Question 1: How does trust manifest, build, and transfer within the context of social work with Romani clients?* and *Research Question 2: How does social work adapt to the cultural contexts of Romani clients?* In the analytical part of the work, I analyze data obtained through semi-structured interviews and participant observation in selected services, primarily in a low-threshold facility for children and youth and in a preschool club. For ethical concerns, I am not mentioning the organization's name. For data analysis, I used the coding method. In the concluding part of my work, I summarize the achieved results and their significance in the context of the examined issue.