

Abstract

This thesis explores the experiences of supervisors in implementing supervision with workers in social services. Its aim is to map their experiences, how they perceive supervision with social service workers, specifically in senior care homes, and to identify insights that may be useful for novice supervisors. The thesis is divided into four parts, which present the thematic aspects of the research. The first chapter deals with the definition of supervision and its significance, the scientific and research activities, and the role of the supervisor, including contracting in the supervision process. It also explores the relationship between the supervisor and supervisees in the context of social services and the research activities involved in supervision. The second chapter clarifies the concept of social work, the role of the social worker, their education, the specifics of working in senior care homes, and the needs of the elderly. Both chapters describe the thematic aspects of the research. The third chapter focuses in more detail on the methodological approach to the research, which was conducted using the method of thematic analysis based on semi-structured interviews. Chapter four provides a summary of the research findings. The conclusion reflects on the achievement of the formulated objectives of the thesis and evaluates the obtained findings.

Keywords

supervision, supervisor, social services, senior care homes