

## **ABSTRACT**

The thesis focuses on the issue of volunteers working in non-governmental non-profit organizations for people with disabilities. The theoretical part of the thesis deals with non-governmental non-profit organizations, their history and the forms of these organizations. Furthermore, the thesis deals with the concept of volunteering and volunteers. It presents myths about volunteering and the development of volunteering in the Czech context. It specifies the role of the volunteer coordinator and volunteer centres and introduces the theoretical basis for the topic. The practical part of the thesis combines qualitative and quantitative research investigations in the form of interviews and questionnaires. The aim of the thesis is to obtain opinions and insights regarding the work of volunteers in non-governmental non-profit organizations for people with disabilities. Furthermore, the thesis specifies the work of coordinators/managers of the organizations with volunteers. It facilitates a brief insight into the issue of volunteering in non-governmental non-profit organizations. In the conclusion of the thesis, the author provides a summary of recommendations for coordinators/leaders of organizations from the perspective of volunteers.

## **KEYWORDS**

Non-governmental non-profit organisations, volunteering, volunteer coordinator, volunteer motivation, COVID-19