

Abstract

The thesis focuses on the design of the project, which is aimed primarily at the target group of war veterans, but also at groups connected to it. The work is divided into two parts - conceptual and project. The conceptual part deals with the presentation of the main problems that the project seeks to solve and analyzes the current situation of target groups in the Czech Republic in terms of practice, legislation and available documents. The project part contains the project proposal itself, including its objective, possible financial resources, staffing, a description of the target groups and its potential risks. The aim of the project is to create a virtual social service that will provide assistance and support to soldiers of the Army of the Czech Republic, war veterans and their family members. This service is intended to prevent or at least alleviate adverse life situations, prevent possible social exclusion and ensure safe and anonymous access to assistance. The project will also provide expert information on target groups and their problems to experts and the public.