

ABSTRACT

This thesis deals with the issue of addiction management of clients in shelters from the perspective of the workers. The aim of the thesis is to analyse how services are set up in these facilities, to identify barriers to effective addiction management and to suggest ways of improvement.

The theoretical section focuses on key aspects of social work, types of addiction and approaches such as Harm Reduction and controlled drinking, with a particular focus on 'wet' shelters that allow for controlled alcohol use. The empirical part of the thesis is devoted to the analysis of data obtained from semi-structured interviews with social workers and managers of shelters from different regions of the Czech Republic. The results of the research show that the current service system often does not meet the needs of clients with alcohol and substance dependence and suggest the need to integrate addictological approaches into social services. The thesis concludes with a proposal for modifying services in shelters to better reflect the individual needs of clients and contribute to their social integration and stabilization. This research can serve as a basis for future legislative and practical changes in the field of social services for homeless people with addictions.

Keywords: addiction, homelessness, shelter, Harm reduction, 'wet shelter'