

Abstract

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The thesis deals with the quality of care provided to patients with a stoma.

The theoretical part states basic facts regarding the anatomy and physiology of the gastrointestinal tract and diseases requiring surgical intervention in the form of creating an artificial organ outlet. The types of stomas - colostomy, ileostomy, urostomy were explained, and in the connection with those, the specifics of care for patients who have undergone this procedure were discussed. Attention was paid to their education focused on physical and psychological preparation before the procedure and during hospitalization, which was provided by the medical staff, meaning doctors and stoma nurses. The information also concerned self-care after the end of hospitalization, with emphasis on the correct use of stoma appliances.

The empirical part contains the evaluation of quantitative research conducted using the survey methodology. The questions in the questionnaire examined how respondents evaluated the provided care and information given to them in the hospital by doctors and stoma nurses. Part of the questions focused on evaluating the lives of respondents after the creation of the stoma and the changes that occurred in their lives. A total of 100 respondents with various types of stomas participated in the research. Some were obtained from the University Hospital in Hradec Králové through personal contact or electronically, and stoma patients from the Czech ILCO patient organization also participated in the research. The

answers to the questions were evaluated, graphically represented, and interpreted. This was followed by a discussion in which the obtained results were summarized, and the fulfillment of the primary and partial objectives of the thesis was evaluated.