

# **Administrative supervision in the field of consumer protection**

## **Abstract**

This thesis focuses on the issue of administrative supervision in the field of consumer protection. Its main objective is to analyse the relevant current legislation, which is based on a large number of legal regulations, including the legislation of the European Union. The thesis focuses on the general and specific powers of consumer protection supervisory authorities, including those focused on the online environment. The thesis contains possible *de lege ferenda* proposals aimed at improving and supplementing the current legislation, in particular, but not exclusively, Act No. 634/1992 Coll., on Consumer Protection (hereinafter referred to as the "Consumer Protection Act"), in order to ensure more effective performance of administrative supervision and improve the protection of consumer rights.

The work consists of six chapters, each of which is devoted to aspects of administrative supervision in the field of consumer protection

The first chapter defines basic concepts such as consumer and entrepreneur under Czech and European law and administrative supervision, and deals with the distinction between public and private law consumer protection. The second chapter focuses on the objectives of administrative supervision in the field of consumer protection and describes its historical development from the establishment of Czechoslovakia to the current legislation, which helps to understand the current legal regulations.

The third chapter of the thesis analyses the influence of European and international law on administrative supervision in the field of consumer protection. This chapter also describes the role of international cooperation and international systems, which are crucial for the effective functioning of cross-border consumer protection, especially within the European Union. The following chapters focus on the current Czech legislation.

The fourth chapter analyses the relevant legislation on administrative supervision in the field of consumer protection, with an emphasis on the Consumer Protection Act, which is the key norm in this area. There is also a discussion of recent changes to the relevant legislation. This chapter also discusses cooperation between supervisory authorities in the field of consumer protection.

The fifth chapter of the thesis analyses the content of the legal relations in the exercise of administrative supervision, providing a deeper insight into the theoretical and practical aspects of the exercise of administrative supervision, including the procedure of supervisory authorities before and during the start of the supervisory activity.

The sixth and final chapter provides a detailed look at the supervisory authorities called upon by the Consumer Protection Act, including a definition of their scope and powers under the Consumer Protection Act and other relevant regulations. This section also focuses on the influence of case law on the development of the legal regulation of the powers of supervisory authorities.<sup>1</sup>

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<sup>1</sup> Přeloženo pomocí DeepL.com (free version)