

A year ago a discussion with the topic of the long-term care hospital, where the most numerous group of patients is formed by older population, took place in mass media. I do not agree with the image of health resorts for the long-term sick presented to the public by mass media. I decided to demonstrate the functioning of good practice through the example of the hospital in the town of Pelhřimov and its section of curative rehabilitating unit. In the theoretical part of my dissertation I deal with the problems of ageing, gerontology and geriatrics. I also characterize a geriatrics patient.. Then I devote myself to the structure of health services and their finance, to the brief description of the history of the Czech institutional care aimed at the historical development of the follow-up health care and its present state. The conclusion of the theoretical part is devoted to the concept of quality, to the definition of this concept, to the quality of health services, to the indicators of quality, to the accreditation and certification.

The empiric part of my dissertation deals with the general description of the hospital aimed at the therapeutic rehabilitating unit, farther I devote myself to the qualitative research, to the method of obtaining data, to the finishing complex of respondents and to the data analysis. The aim of the research was to find the indicators of quality of the afteracute care provided by the section of the therapeutic rehabilitating unit. The results of the qualitative research were indicators such as the satisfaction of a patient, complex securing of patient's demands, accreditation, ability to fill up the time spent at this section, ability of communications, the space of the therapeutic rehabilitating unit, the education of the staff and their motivation, trust, rehabilitation, ability to preserve confidence and intimacy of a man.