

ABSTRACT

Thesis on "The aggressive patient in intensive care, "focuses on obtaining information relating to violent patients, their behavior, the occurrence of selected sites, how to respond, behavioral health personnel to these patients and obtaining information relating to completing the incident report aggressive patients. This thesis is divided into theoretical and empirical.

The theoretical part deals with the acquisition of theoretical knowledge of care intensity, aggression, communication with aggressive behavior, physical aggression, aggressive techniques to calm the patient, psychotherapy, pharmacotherapeutic treatment, prevention of aggressive behavior and incidents.

The empirical part of the thesis presents results of quantitative data collection through a questionnaire survey using anonymous questionnaires. Three Prague hospitals were involved in the research (TTH, General University Hospital, Motol), 9 health facilities in total with the approval of Chief Nurses. Total of 178 nurses working in ICU were involved in the data collection. Survey results will be statistically processed into detailed charts.

The results revealed that nurses surveyed hold the correct attitude to communication and aggressive patient right off reports of the incident.

KEY WORDS: Aggression, ICU, resuscitation department, communication, incident form.