

Abstract

Bullying in the intensive care units.

The main mission of this thesis is to describe an issue called mobbing. The primary target is to get information about rate of bullying in the intensive care units in south Bohemia, especially in Prachatice and Strakonice city and to know how many percent of employees / paramedics of the intensive care units were already touched by bullying. This kind of information we got by anonymous questionnaires, set up from 23 questions with open and closed form.

In theoretical part I deal with actual status, explaining term of mobbing, bossing, causes of bullying, characteristic of the participants, bullying in the health service in the Czech republic. In the conclusion I show prevention and tolerance of mobbing and bossing.

In practical part I point on assesment of hypothesis and evaluation of the target of my thesis. I suppose that the chicane show up in small measure on the workplace of the intensive care units. From my point of view I think that women working in the intensive care units are getting in a touch of bullying much more than men. In this part I want to show a methodology of research, parameter of complex and evaluation of research. In conclusion I get back to evaluation of research and starting a discussion.

Key words: **mobbing, bullying, bossing, conflict, violence, relations on the workplace, maltreatment, communication, aggressiveness**