

Abstract

The presented dissertation is concerned with the ethic features of the quality of the social services inspectors professional behaviour in the residential facilities. This dissertation is divided into two main parts. The first part comprises theoretical bases related to given problems with the analysis of the relevant professional literature. The other part comprises with the actual research, the aim of which was finding ethical contexts of the inspection performance, inspector's education in the ethics, ethic code of the inspectors, the inspector profession and the value preferences of the inspectors.

The main target is to analyze the ethical connections during the inspection performance in chosen residential facilities of the social services. In the research the quantitative and qualitative methods, the questionnaire survey and structural interviews were used.

Based on the synthesis of the acquired knowledge the dissertation presents a view of the ethics application in professional activities of the inspectors.

Key words: social services, quality standards, quality inspections, values, ethics, the ethic code, career of the inspector, residential social services.