The aim of my work is to find out of how do residents of therapeutic community (TC) Fénix in Bílá Voda perceive process of treatment of their dependence and services delivered. Also it has been inquired how do they assess effective therapeutic factors used in the process of their treatment in TC (Kooyman, 1993), and how do they comply with abstinence maintenance after treatment completion. Research sample consists out of residents of TC for users in final phase of their treatment who finished their treatment in the first half of 2011 and ex-residents of programme (n = 7). Research has been done with the use of qualitative approach. Data have been collected with the use of semi-structured interviews and consequently analyzed with the use of coding method.

In theoretical part definition of therapeutic community for treatment of persons with drug dependence is being discussed. Further, brief history and development of this treatment modality in the world as well as in the Czech Republic is described. In practical part findings from research are presented that focused on clients' perception of their treatment in TC Fénix. Also it has been inquiered whether and if to what extent effective factors in treatment as defined by Kooyman (1993) correspond with those perceived by residents, and eventually which of factors help them to maintain their abstinence after treatment completion.

According to main findings residents of TC Fénix perceive their treatment as efficient. Also, ex-residents consider an influence of therapeutic factors within treatment as crucial for maintenance of their abstinence as well as healthy life-style after completion of their treatment. Assessed effective factors in the process of treatment used in TC Fénix correspond with those defined by Kooymann. Findings from this research provide team of TC with an useful feed-back that may be used for re-thinking and/or improvement of quality of services provided.