

Abstract

The topic of this diploma thesis is the compliance with legislation in an area of competencies of general nurses and special nurses working in intensive care units (ICU). The aim of the investigation was to map out, how nurses in the ICU comply with legislation in the area of their competencies and whether their work is influenced by anything. The results showed two trends - situation within a specific unit, that means whether nurses contravene their competencies; whether nurses are aware about their competencies and about competencies of doctors and in addition why nurses are contravening their competencies and what is the opinion of doctors on compliance of competencies for medical professionals, what is the position of management towards contravention of competencies by nurses . Furthermore, the situation overall, that means existence of further regulatory measures, which impact on the conduct of nurses within units. On the basis of those findings the following recommendations are made for leaders of department.

The first part explains the legislation that relates to the topic of the work, description of the performance, overview of the management of quality system in health care.

The analytic investigation part describes the process, result of investigation, and recommendations based on the results for leaders of department. Qualitative research was used in order to establish relationship between their individual phenomena.

Key words:

Competencies, general nurse, nurse for intensive care, quality system in healthcare, standards, motivation, healthcare management