

Quality of Life of residential social services user during the process of transformation is the topic of the thesis. First part comprehends theory about the Quality of Life term. It describes development of QoL terminology and meaning, distinguishing them from other terms used in the similar contexts and presenting different approaches and aspects of QoL. Process of transformation and deinstitutionalisation of social services is described in second part, theoretical background and foundation in international agreements included. Closer attention is given to the process of transformation of organisation called Vyšší Hrádek, p. s. s., on whose service users is the topic of Quality of Life in next chapter applied. Last part of the thesis is dedicated to the topic of Quality of Life of people with development disabilities in the context of deinstitutionalisation. Specifics of Quality of Life of people with development disabilities evaluation are summarised there and based on examples of real service users are proposed criterias and approach to evaluation of changes in Quality of Life before and after the transformation.