

The presented bachelor thesis analyzes a social phenomenon named the homelessness. The thesis focus on the problem as a whole and subsequently describes a social service, which tries to deal with this social problem. The thesis also describes the process in composition of users of the homeless shelter named Speramus in the city Liberec. The quantitative research explores the development of social pathologic occurrence, which brings new ways of dealing with homelessness in the shelter. In conclusion, the thesis summarizes the new strategies, which came into action due to the new pathologic occurrence among users of the homeless shelter Speramus.