

This master work deals with a situation, that happens during innovating external team supervision into the Czech social settlement. During the last ten years two different worlds have met there. The managerial one which focuses mainly on control and the supervisory one, which focuses on the reflection of working condition of the supervisors. The supervisors and the managers have still been meeting each other in relatively new situation with unknown demands and they often do not cope with them. The aim of this master work is to create an information material which offers both sides the needed information that is important not only for understanding each other, but also for easier cooperation. Besides this, there is also given a draft of a way how to start the supervision, how to control it and how to acquire the best of it during fulfilling their manager goals.