

Abstract

This diploma thesis deals with the issue of introducing changes in area of social and legal child protection. In 2012, social and legal child protection act was significantly amended. The great innovation of this act has brought about significant changes, based in inspiration from the British model of social and legal child protection, which most strongly reflected in the concept of foster care, in increasing the participation of services users through continuous assessment of the child's situation and individual care planning. In order to unify common practice and ensure its quality, it has been chosen to achieve these objectives of unification the quality standards. In my qualitative research I am charting the attitudes of Departments of social and legal child protection at Prague Town district offices. Futhermore, using Kotter's eight-point process of changes, I search how much these attitudes have been reflected in the practice of managing their departments and facilitating the change process for the staff of these deparments. In the second round, the selection of researched leaders was guided by the idea of introducing „good practice“. For this reason, the information is also briefly compared with the results of inspections carried by Prague City Hall.